Washington Health Benefit Exchange Navigator Program Technical Advisory Committee (TAC)

Membership

The Navigator Program TAC was appointed by the HBE Board on June 13, 2012 and will consist of the following members:

- Sofia Aragon Washington State Nurses Association
- Pam Cowley Tacoma-Pierce County Health Department
- Rhonda Hauff Yakima Neighborhood Health Services
- Devon Love Center for Multicultural Health
- Vicki Lowe Jamestown S'Klallam Tribe
- Michelle Sarju Open Arms Perinatal Services
- Lara Welker Whatcom Alliance for Healthcare Access
- John Hamje, ex-officio Office of the Insurance Commissioner

Purpose/Structure

Members of the Navigator Program TAC provide expertise, experience and professional perspectives related to developing the Exchange Navigator program. Items for discussion are passed down from the Board and requested to be considered by the TAC. The TAC will deliberate and provide comments to the Board Policy and/or Operations Committees. All TACs are ad hoc committees that are created and disbanded as issues come up and are resolved.

Exchange staff coordinate TAC meetings and create the agendas based on Board and Board Committee discussions.

Navigator Program TAC meetings are held via teleconference call and occur approximately every three weeks. The teleconference calls are open to the public. TAC meeting agendas, as well as meeting notes, will be posted on the Exchange website.

If a member of the Navigator Program TAC leaves the Committee, Board members submit nominations to replace the type of organization that had been represented. Changes to the Navigator Program TAC must be approved by the Board.